



## THINK BEFORE SYNCING. BEWARE OF DATA SYNCING RISK

Dear Valued Customers,

Data synchronisation or “Syncing” allows our data to be viewed seamlessly across multiple devices we own. While this brings greater convenience to us, there are cyber risks involved and it is always good practice to ensure that our mobile devices and related online accounts are secured.

For example, If you have enabled data synchronisation on your smart phone using a cloud service (iCloud, Gmail etc.) , sensitive information sent via SMS or emails to your mobile phone, such as one-time passwords (OTPs), may be accessed by criminals on another device if the login credentials for the cloud service have been compromised.

Cybercriminals may then use this illegally obtained information to perform fraudulent financial transactions without your knowledge.

### How Does It Happen?



### What can you do to protect yourself?

#### Use a **strong** password

- Use a minimum of 9 characters with a mixture of numbers, special characters, upper- and lower-case alphabets
- Do not use personal information such as birthdays or names in your password



#### Do not **reveal** any login information



#### **Change** your passwords on a regular basis



#### **Enable Multi-Factor Authentication (MFA)** and opt for biometric authentication methods whenever possible



Check the **synchronisation settings** on your mobile device. Ensure that sensitive data such as SMS are not synced



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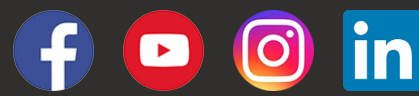
**Contact us at 1800 248 8000 or (65) 6248 8000 from overseas, Mondays to Fridays between 8:45am and 5:30pm, should you suspect any fraudulent transaction or unauthorised access to your account**

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