

AIA SINGAPORE

# COMPANY FACTSHEET

## AIA GROUP FACTS

### A LEADING LIFE INSURER IN THE WORLD

by market capitalisation<sup>1</sup>

### THE LARGEST LISTED COMPANY ON THE HONG KONG STOCK EXCHANGE

which is incorporated and headquartered in  
Hong Kong<sup>1</sup>



Benefits and claims of  
**US\$21 BILLION**  
in 2023<sup>2</sup>

### NO.1 WORLDWIDE FOR MDRT REGISTERED MEMBERS

The only multinational company to top the  
table for nine consecutive years



Serving the holders of  
more than

**42 MILLION**  
individual policies and over  
**18 MILLION**  
participating members  
of group insurance schemes



Provides protection to people  
across Asia with total sum  
assured of over

**US\$2 TRILLION**



**PRESENT IN  
18 MARKETS  
& 100% FOCUSED  
ON ASIA**



### "DIGITAL INSURER OF THE YEAR"

by InsuranceAsia News  
for three consecutive years

Received the

### "GALLUP EXCEPTIONAL WORKPLACE AWARD"

for two consecutive years

Named as one of

### "2023 MOST VALUABLE GLOBAL BRANDS"

by Kantar BrandZ



1. As of 31 December 2023

2. The benefits and claims for 2023 included unit-linked contracts under IFRS 17.



# ABOUT AIA SINGAPORE

For over a century, AIA has endeavoured to make a significant, positive impact for our customers and communities across Asia. Our Purpose to help millions of people live Healthier, Longer, Better Lives is at the heart of everything we do. Our Purpose guides the decisions we make and the actions we take as an organisation - empowering and enabling people to understand and manage their health, while meeting their long-term savings and protection needs.

In bringing our Purpose to life, we launched AIA One Billion (AOB) - our ambition to engage a billion people across Asia to live Healthier, Longer, Better Lives by 2030. AOB signifies our commitment to engage, educate and encourage communities to improve physical, mental and environmental wellness while championing financial inclusion. We believe that helping to create a healthier Asia is one of the most important and valuable things we can do for our communities, today and in the future.

Our passion in contributing to a healthier planet and healthier people shapes the commitment behind AIA's Environmental, Social, and Governance (ESG) mandate to drive and deliver long-term sustainable outcomes for the individuals and families we serve.

As a leading insurer in Singapore, we have been serving generations of Singaporeans for more than 90 years since 1931. We understand what matters most - being financially prepared for every stage in life and having good health to enjoy life with your loved ones.

The AIA team and insurance representatives are grateful for the trust and confidence our customers have placed in us. We are committed to delivering our best every day, and journeying with customers every step of the way as their trusted partner. We will continually enhance our capabilities to provide compelling propositions and the best service experiences to meet their evolving needs, and enable more people to live Healthier, Longer, Better Lives.

# AIA SINGAPORE RECENT AWARDS



**SBR INTERNATIONAL BUSINESS AWARDS 2024**  
Life Insurance



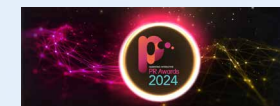
**SBR TECHNOLOGY EXCELLENCE AWARDS 2024**  
Digital - Life Insurance  
For iPOS+



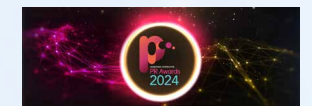
**THE STRAITS TIMES SINGAPORE'S BEST EMPLOYERS 2024**



**PLATINUM AWARD**  
**SUPERMOM BRAND AWARDS 2024**  
For the Favourite Family Insurance brand category



**GOLD AWARD**  
**MARKETING-INTERACTIVE PR AWARDS 2024**  
Best use of Advocates



**BRONZE AWARD**  
**MARKETING-INTERACTIVE PR AWARDS 2024**  
Best use of Content



**DOMESTIC LIFE INSURER AWARD**  
For seven consecutive years



**ADVISERS INITIATIVE OF THE YEAR**  
For iSMART+



**8TH ASIA TRUSTED LIFE AGENTS & ADVISERS AWARDS 2023**  
Insurance Company of the Year



**GOLD AWARD**  
**MOB-EX AWARDS 2023**  
Most innovative use of mobile for My AIA SG



**SILVER AWARD**  
**LOYALTY & ENGAGEMENT AWARDS 2023**  
Best Loyalty Strategy for AIA Vitality and Think Well initiative



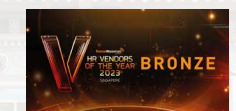
**8TH ASIA TRUSTED LIFE AGENTS & ADVISERS AWARDS 2023**  
Employee Benefits Provider of the Year



**GOLD AWARD**  
**HR VENDORS OF THE YEAR 2023**  
Best Employee Insurance Provider For 18 consecutive years



**SILVER AWARD**  
**HR VENDORS OF THE YEAR 2023**  
Best Corporate Wellness Provider



**BRONZE AWARD**  
**HR VENDORS OF THE YEAR 2023**  
Best Digital Wellness Platform

Protecting more than  
**1 MILLION**  
policyholders



Strong Capital Adequacy Ratio\* (CAR):  
**277%**



Value of New Business (VONB) at  
**US\$394 MILLION**  
AIA Singapore delivered 10 per cent growth for the full year

Operating Profit After Tax (OPAT) at  
**US\$669 MILLION**  
AIA Singapore's total assets\*  
**S\$52.9 BILLION**



AIA Singapore achieved the  
**#1 MILLION DOLLAR ROUND TABLE (MDRT) COMPANY**  
for the ninth time.

Sustained  
**LEADERSHIP**  
in group insurance business  
Over **1,000** dedicated staff



Amongst the largest tied distribution channels in Singapore with over  
**5,700** professional AIA Insurance Representatives

\*Based on MAS 2022 Insurance Company Returns Figures. All other information correct as of December 2023.