

Enjoy Digital Payments Safely

Here are 3 essential tips to help you stay safe online:



1 Create Strong, Unique Passwords

Use a combination of uppercase and lowercase letters, numbers, and symbols when creating your passwords. Avoid using the same password for different accounts.

2 Enable Multi-Factor Authentication (MFA)

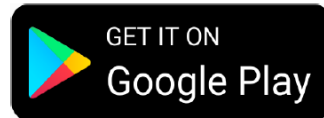
MFA requires a second verification step, such as a code from your phone (via SMS or authenticator app), fingerprint scan or other biometric verification to access your account. This makes it harder for hackers to access your account even if they have your password.

3 Keep Your Software Updated

Software updates often include security fixes that address newly discovered vulnerabilities. By updating your operating system and applications, you can protect yourself from these potential risks.

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AIA is committed to protecting our customers from potential scams and addressing concerns over security issues when you conduct digital transactions with us. If you suspect any fraudulent transaction or unauthorised access to your account, please contact us at 1800 248 8000 or +65 6248 8000 (from overseas), Mondays to Fridays between 8:45am and 5:30pm.

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